

Family Centered Care

Family centered care is incorporated into all aspects of Neonatal and Pediatric Care. The Institute for Patient and Family Centered Care provides numerous tools to assist hospitals in creating a culture of family centered care:

<https://www.ipfcc.org/bestpractices/better-together-partnering.html>

RMHC endorses the use of this tool to evaluate hospital practices and to identify areas for increasing family-centered practices.

1. Actively engage patients and families in safety at all points of care, and address issues of ethnic culture, language, and health literacy.
2. Involving families and guardians in patient care decision making and in medication safety processes.
3. Family and guardian presence during all aspects of emergency care, including resuscitation.
4. Education of the patient, family, and regular caregivers.
5. Discharge planning and instruction.
6. Bereavement counseling.
7. Direct families to appropriate resources, and review patients' rights and responsibilities from the perspective of safety.
8. Leverage EHR portals and tools to directly communicate and share materials with patients and families.

American Academy of Pediatrics . (2015, March). Technical Report on Patient and Family Centered Care of Children in the Emergency Department. Pediatrics, 135(3), e756-e768. doi:DOI: <https://doi.org/10.1542/peds.2014-414>

